# RULES OF

#### THE TENNESSEE REAL ESTATE COMMISSION

# CHAPTER 1260-2 RULES OF CONDUCT

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# 1260-2-.01 SUPERVISION OF AFFILIATE BROKERS.

- (1) No licensee shall engage in any real estate activity in any office unless there is a principal broker who devotes his full time to the management of such office.
- (2) No principal broker shall engage a licensee who lives more than fifty (50) miles from the firm office, unless the principal broker demonstrates in writing to the Tennessee Real Estate Commission's satisfaction that the distance involved is not unreasonable and that adequate supervision can be provided.
- (3) A licensee may be engaged only by a principal broker who is:
  - (a) engaged primarily in the real estate business; and
  - (b) accessible during normal daytime working hours.

Authority: T.C.A. §§62-13-203 and 62-13-303. Administrative History: Original rule certified June 7, 1974. Repealed and refiled March 3, 1980; effective April 27, 1980. Amendment filed May 11, 1984; effective June 10, 1984. Amendment filed April 17, 1985; effective May 17, 1985. Amendment filed November 21, 1988; effective January 5, 1989. Amendment filed June 17, 1991; effective August 11, 1991.

## 1260-2-.02 TERMINATION OF AFFILIATION.

(1) Any licensee wishing to terminate his affiliation with a firm shall secure his release from the firm. The principal broker's supervisory responsibility shall terminate upon his signing of the release form. Within ten (10) days after the date of release, the licensee shall complete the required administrative measures for change of affiliation, temporary retirement, or (if ineligible for temporary retirement) placement in "inactive" status. Upon the signing of a release by the principal broker for a change of affiliation, the licensee shall not engage in any real estate transactions nor shall he act under a

(Rule 1260-2-.02, continued)

contract with another firm until completion and transmittal to the commission of the change of affiliation form, accompanied by the proper fee.

- When a licensee terminates his affiliation with a former firm, he shall neither take nor use any property listings secured through the firm, unless specifically authorized by the principal broker.
- (3) The Commission will not intervene in the settlement of debts, loans, draws, or commission disputes between firms, brokers and/or affiliates. Upon demand by a licensee for his release from a firm, it shall be properly and promptly granted by the principal broker.

Authority: T.C.A. §§62-13-203 and 62-13-310. Administrative History: Original rule certified June 7, 1974. Repealed and refiled March 3, 1980; effective April 27, 1980. Amendment filed January 21, 1983; effective February 22, 1983. Amendment filed September 13, 1989; effective October 28, 1989. Amendment filed June 17, 1991; effective August 11, 1991.

## 1260-2-.03 OFFICES.

- (1) Signs. Every licensed broker shall conspicuously display on the outside of his designated place of business a sign which states that he is in the real estate business.
- (2) Zoning. Any application for a license or change of location shall be accompanied by a written certification (from the proper governmental authority) of compliance with zoning laws and ordinances.
- (3) Branch Offices. For purposes of T.C.A. §62-13-309(d), a broker is deemed to maintain a "branch office" if he:
  - (a) Advertises the office in any manner for the purpose of attracting the public;
  - (b) Has a mail drop at the office which is registered with and served by the United States Postal Service; or
  - (c) Invites or solicits telephone calls to the office (by such means as advertising or listing in a telephone directory).

Authority: T.C.A. §§62-13-203 and 62-13-309. Administrative History: Original rule certified June 7, 1974. Amendment filed November 3, 1977; effective December 5, 1977. Repealed and refiled March 3, 1980; effective April 27, 1980. Amendment filed January 21, 1983; effective February 22, 1983. Amendment filed May 11, 1984; effective June 10, 1984. Amendment filed April 30, 1987; effective July 29, 1987. Amendment filed June 17, 1991; effective August 11, 1991. Amendment filed October 1, 1988; effective December 15, 1998.

**1260-2-.04 TELEPHONE ANSWERING SERVICES.** No broker shall post his license at a telephone answering service, nor shall any broker conduct the major part of his real estate by or through a telephone answering service; however, reasonable use of a telephone answering service by a broker is permitted.

**Authority:** T.C.A. §62-13-203. **Administrative History:** Original rule certified June 7, 1974. Repealed and refiled March 3, 1980; effective April 27, 1980.

**1260-2-.05 POST OFFICE BOXES.** Use of a post office box as a business location is prohibited. However, a post office box may be included in a business address for the purpose of receiving mail.

Authority: T.C.A. §62-13-203. Administrative History: Original rule certified June 7, 1974. Repealed and refiled March 3, 1980; effective April 27, 1980. Amendment filed May 11, 1984; effective June 10, 1984.

#### 1260-2-.06 REPEALED.

Authority: T.C.A. §63-13-203. Administrative History: Original rule certified June 7, 1974. Amendment filed November 3, 1977; effective December 5, 1977. Amendment filed September 13, 1978; effective October 30, 1978. Repealed and refiled March 3, 1980; effective April 27, 1980. Repeal filed September 16, 1987; effective October 31, 1987. Amendment filed November 21, 1988; effective January 5, 1989.

**1260-2-.07** "**NET PRICE**" **LISTING.** No broker or affiliate broker shall accept or enter a listing based on a "net price" (i.e., a price excluding the customary commission and expenses associated with the sale).

**Authority:** T.C.A. §62-1311. **Administrative History:** Original rule certified June 7, 1974. Amendment filed September 13, 1978; effective October 30, 1978. Repealed and refiled March 3, 1980; effective April 27, 1980.

**1260-2-.08 OFFERS TO PURCHASE.** A broker or affiliate broker promptly shall tender every written offer to purchase or sell obtained on a property until a contract is signed by all parties. Upon obtaining a proper acceptance of an offer to purchase, or any counteroffer, a broker or affiliate broker promptly shall deliver true executed copies of same, signed by the seller, to both the purchaser and the seller. Brokers and affiliate brokers shall make certain that all of the terms and conditions of the real estate transaction are included in the contract to purchase.

Authority: T.C.A. §§62-1311 and 62-13-203. Administrative History: Original rule certified June 7, 1974. Amendment filed September 13, 1978; effective October 30, 1978. Repealed and refiled March 3, 1980; effective April 27, 1980. Amendment filed September 16, 1987; effective October 31, 1987. Amendment filed September 13, 1989; effective October 28, 1989.

## 1260-2-.09 DEPOSITS AND EARNEST MONEY.

- (1) Each broker shall maintain a separate escrow account for the purpose of holding any funds which may be received in his fiduciary capacity as deposits, earnest money, or the like.
- (2) An affiliate broker shall pay over to the broker with whom he is under contract all deposits and earnest money immediately upon receipt.
- (3) Brokers are responsible at all times for deposits and earnest money accepted by them or their affiliate brokers, regardless of whether such funds are actually held by some other person or firm.
- (4) Where a contract authorizes a broker to place funds in an escrow or trustee account, the broker shall clearly specify in the contract:
  - (a) the terms and conditions for disbursement of such funds; and
  - (b) the name and address of the person who will actually hold such funds.
- (5) A broker may properly disburse funds from an escrow or trustee account:
  - (a) upon a reasonable interpretation of the contract which authorizes him to hold such funds;
  - (b) upon securing a written agreement which is signed by all parties having an interest in such funds, and is separate from the contract which authorizes him to hold such funds;
  - (c) at the closing of the transaction;
  - (d) upon the rejection of an offer to purchase, sell, rent, lease, exchange, or option real estate;

(Rule 1260-2-.09, continued)

(e) upon the withdrawal of an offer not yet accepted to purchase, sell, rent, lease, exchange or option real estate.

- (f) upon filing an interpleader action in a court of competent jurisdiction; or
- (g) upon the order of a court of competent jurisdiction.
- (6) Funds in escrow or trustee accounts shall be disbursed in a proper manner without unreasonable delay.
- (7) No postdated check shall be accepted for payment of a deposit or earnest money, unless otherwise provided in the offer.
- (8) Earnest money shall be deposited into an escrow or trustee account promptly upon acceptance of the offer, unless the offer contains a statement such as "Earnest money to be deposited by:".

Authority: T.C.A. §62-13-203. Administrative History: Original rule certified June 7, 1974. Repealed and refiled March 3, 1980; effective April 27, 1980. Amendment filed September 30, 1980; effective December 15, 1980. Amendment filed January 21, 1983; effective February 22, 1983. Amendment filed April 17, 1985; effective May 17, 1985.

**1260-2-.10 CLOSING STATEMENTS.** If a broker acts as closing agent he shall provide copies of the closing documents to each customer or client.

Authority: T.C.A. §62-1311. Administrative History: Original rule certified June 7, 1974. Repealed and refiled March 3, 1980; effective April 27, 1980. Amendment filed October 1, 1998; effective December 15, 1998.

#### 1260-2-.11 PERSONAL INTEREST.

- (1) No broker or affiliate broker shall, either directly or indirectly through a third party, purchase for himself or attempt to purchase or acquire any interest in or option to purchase property listed with him or with his company, or property regarding which he or his company has been approached by the owner to act as broker, without first making a full disclosure of his true position to the owner of the property or to any prospective purchaser for which he has acted for as a client or customer. After acquiring any such personal interest, either directly or indirectly, the broker or affiliate broker shall make a full disclosure of his true position to prospective purchasers who tender offers to buy the property.
- (2) All licensees shall identify themselves as a licensee when buying or selling property for themselves.

Authority: T.C.A. §62-1311. Administrative History: Original rule certified June 7, 1974. Repealed and refiled March 3, 1980; effective April 27, 1980. Amendment filed October 1, 1998; effective December 15, 1998.

### 1260-2-.12 ADVERTISING.

- (1) All advertising, regardless of its nature and the medium in which it appears, which promotes the sale or lease of real property, shall conform to the requirements of this rule.
- (2) General Principles

(Rule 1260-2-.12, continued)

(a) No licensee shall advertise to sell, purchase, exchange, rent, or lease property in a manner indicating that the advertiser is not engaged in the real estate business.

- (b) No advertisement by a licensee shall direct responses to only a post office box number, telephone number, and/or street address.
- (c) Every licensee shall affirmatively and unmistakably indicate in any advertising that he is a licensed real estate agent.
- (d) All licensees shall advertise under the firm name offers to purchase, sell, rent, or lease any property. All advertising must be under the direct supervision of the principal broker and must list the firm telephone number.
- (e) No licensee shall post a sign on any property for which he does not have an active written authorization from the owner.
- (3) A licensee is exempt from paragraph (2) of this rule if the licensee's advertising includes the designation "owner/agent" and the property is not listed.
- (4) Advertising for Franchise or Cooperative Advertising Groups.
  - (a) Any licensee using a franchise trade name or advertising as a member of a cooperative group shall clearly and unmistakably indicate in the advertisement his name, broker or firm name, and firm telephone number (as registered with the Tennessee Real Estate Commission) adjacent to any specific properties advertised for sale or lease in any media.
  - (b) Any licensee using a franchise trade name or advertising as a member of a cooperative group, when advertising other than specific properties for sale or lease, shall cause the following legend to appear in the advertisement in a manner reasonably calculated to attract the attention of the public: "Each (Franchise Trade Name or Cooperative Group) Office is Independently Owned and Operated."
  - (c) Any licensee using a trade name on business cards, contracts, or other documents relating to real estate transactions shall clearly and unmistakably indicate thereon:
    - 1. his name and firm telephone number (as registered with the Commission) and:
    - 2. the fact that his office is independently owned and operated.

Authority: T.C.A. §62-13-203. Administrative History: Original rule certified June 7, 1974. Repealed and refiled March 3, 1980; effective April 27, 1980. Amendment filed January 21, 1983; effective February 22, 1983. Amendment filed April 17, 1985; effective May 17, 1985. Amendment filed June 17, 1991; effective August 11, 1991. Amendment filed March 24, 1994; effective June 7, 1994. Amendment filed October 1, 1998; effective December 15, 1998.

#### 1260-2-.13 REPEALED.

**Authority:** T.C.A. §62-1311. **Administrative History:** Original rule certified June 7, 1974. Repeal and new rule filed March 3, 1980; effective April 27, 1980. Repeal filed September 16, 1987; effective October 31, 1987.

#### 1260-2-.14 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original Rule certified June 7, 1974. Repeal filed March 3, 1980; effective April 27, 1980.

## 1260-2-.15 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original Rule certified June 7, 1974. Amendment filed November 3, 1977; effective December 5, 1977. Repeal filed March 3, 1980; effective April 27, 1980.

## 1260-2-.16 REPEALED.

**Authority:** T.C.A. §62-1311. **Administrative History:** Original Rule certified June 7, 1974. Amendment filed September 13, 1978; effective October 30, 1978. Repeal filed March 3, 1980; effective April 27, 1980.

#### 1260-2-.17 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original Rule certified June 7, 1974. Rule Amendment filed November 3, 1977; effective December 5, 1977. Repeal filed March 3, 1980; effective April 27, 1980.

#### 1260-2-.18 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original Rule certified June 7, 1974. Repeal filed March 3, 1980; effective April 27, 1980.

## 1260-2-.19 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original Rule certified June 7, 1974. Repeal filed March 3, 1980; effective April 27, 1980.

#### 1260-2-.20 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original Rule certified June 7, 1974. Amendment filed September 13, 1978; effective October 30, 1978. Repeal filed March 3, 1980; effective April 27, 1980.

### 1260-2-.21 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original Rule certified June 7, 1974. Repeal filed March 3, 1980; effective April 27, 1980.

# 1260-2-.22 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original Rule certified June 7, 1974. Repeal filed March 3, 1980, effective April 27, 1980.

#### 1260-2-.23 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original Rule filed November 3, 1977; effective December 5, 1977. Repeal filed March 3, 1980; effective April 27, 1980.

## 1260-2-.24 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original Rule filed November 3, 1977; effective December 5, 1977. Repeal filed March 3, 1980; effective April 27, 1980.

# 1260-2-.25 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original Rule filed November 3, 1977; effective December 5, 1977. Repeal filed March 3, 1980; effective April 27, 1980.

#### 1260-2-.26 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original Rule filed November 3, 1977; effective December 5, 1977. Repeal filed March 3, 1980; effective April 27, 1980.

## 1260-2-.27 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original Rule filed September 13, 1978; effective October 30, 1978. Repealed: filed March 3, 1980; effective April 27, 1980.

# 1260-2-.28 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original rule filed September 13, 1978; effective October 30, 1978. Repeal filed March 3, 1980; effective April 27, 1980.

#### 1260-2-.29 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original rule filed September 13, 1978; effective October 30, 1978. Repeal filed March 3, 1980; effective April 27, 1980.

## 1260-2-.30 REPEALED.

Authority: T.C.A. §62-1311. Administrative History: Original rule filed September 13, 1978; effective October 30, 1978. Repeal filed March 3, 1980; effective April 27, 1980.

## 1260-2-.31 REPEALED.

Authority: T.C.A. §62-1309. Administrative History: Original rule filed November 14, 1978; effective December 29, 1978. Repeal filed March 3, 1980; effective April 27, 1980.

## 1260-2-.32 CIVIL PENALTIES.

(1) The Commission may, in a lawful proceeding respecting any person required to be licensed by the Commission, in addition to or in lieu of any other lawful disciplinary action, assess a civil penalty for each separate violation of a statute, rule, or order pertaining to the Commission with the following schedule:

	<u>Violation</u>	Penal	<u>lty</u>
	T.C.A. §62-13-103(b)	\$ 50 - 1	1000
	T.C.A. §62-13-301	50 - 1	1000
	T.C.A. §62-13-312(b)		
(1)		250-1	1000
(2)		200-	900
(3)		300-1	1000
(4)		100-	800
(5)		(Deleted by 1988 Amendmen	nt)
(5) (6)		(Deleted by 1988 Amendmen 300-1	,
		•	1000
(6)		300-1	900
(6) (7)		300-1 200-	1000 900 1000
(6) (7) (8)		300-1 200- 300-1	1000 900 1000 800
(6) (7) (8) (9)		300-1 200- 300-1 100-	1000 900 1000 800 900

(Rule 1260-2-.32, continued)

(13) (14) (15) (16) (17) (18) (19) (20) (21) (22) (23)		300-1000 300-1000 50-1000 250-1000 250- 750 200- 900 200- 950 250-1000 250-1000 200-1000
	<u>Violation</u> T.C.A. §62-25-103(a) T.C.A. §62-25-107(b)	<u>Penalty</u> 50-1000
(1) (2) (3) (4)		250-1000 250-1000 300-1000 50-1000
	T.C.A. §66-32-121(f)	
(1) (2) (3) (4) (5) (6) (7) (8) (9) (10)		\$ 250-1000 100-1000 200-1000 300-1000 250-1000 400-1000 350-1000 400-1000 250-1000

(2) With respect to any person required to be licensed by the Commission as a real estate broker who is not licensed, the Commission may assess a civil penalty against such person for each separate violation of a statute in accordance with the following schedule:

<u>Violation</u>	Penalty
T.C.A. §62-13-102	\$1,000
T.C.A. §62-13-103	\$1,000
T.C.A. §62-13-105	\$1,000
T.C.A. §62-13-109	\$1,000
T.C.A. §62-13-110	\$1,000
T.C.A. §62-13-301	\$1,000
T.C.A. §62-13-312	\$1,000

- (3) Each day of a continued violation may constitute a separate violation.
- (4) In determining the amount of a civil penalty the Commission may consider such factors as the following:

(Rule 1260-2-.32, continued)

(a) whether the amount imposed will be a substantial economic deterrent to the violation;

- (b) the circumstances leading to the violation;
- (c) the severity of the violation and the risk of harm to the public;
- (d) the economic benefits gained by the violator as a result of non-compliance; and
- (e) the interest of the public.

Authority: T.C.A. §§56-1-308 and 62-13-203. Administrative History: New rule filed June 4, 1985; effective July 4, 1985. Amendment filed September 13, 1989; effective October 28, 1989. Amendment filed October 15, 1990; effective November 29, 1990. Amendment filed October 1, 1998; effective December 15, 1998.

## 1260-2-.33 GIFTS AND PRIZES.

- (1) A licensee may offer a gift, prize, or other valuable consideration as an inducement to the purchase, listing, or lease of real estate only if the offer is made:
  - (a) Under the sponsorship and with the approval of the firm with whom the licensee is affiliated; and
  - (b) In writing, signed by the licensee, with disclosure of all pertinent details, including but not limited to:
    - 1. accurate specifications of the gift, prize, or other valuable consideration offered;
    - 2. fair market value;
    - 3. the time and place of delivery; and
    - 4. any requirements which must be satisfied by the prospective purchaser or lessor.
- (2) No cash rebates, cash gifts, or cash prizes may be paid to any person who does not hold a real estate license.

Authority: T.C.A. §62-13-203. Administrative History: New rule filed September 16, 1987; effective October 31, 1987. Amendment filed October 1, 1998; effective December 15, 1998.

## 1260-2-.34 INTERPLEADER FORM.

Actions in the nature of interpleader, in which the value of money which is the subject of the action does not exceed the jurisdictional limit of General Sessions Court, may be filed in General Sessions Court pursuant to *T.C.A.* §16-15-731. The following form may be used, as appropriate, alone, or in conjunction with forms currently used by the General Sessions Court in which the action is to be filed.

	IN THE GENERAL SESSIONS COURT OFCOUNTY, TENNESSEE		
Plaintiff	General Sessions No		
v.			

(Rule 1260-234, continued)	
Defendant	
Defendant PETITION TO INTERPLEAD I	FUNDS
STATE OF TENNESSEE COUNTY OF	
,being duly sworn, deposes and say	ys:
I	
(Rule 1260-234, continued)	
, the defendant, resides at the mailing address of the defendant is	, in the above-named county, and
II	
, the defendant, resides at the mailing address of the defendant is	
	•
III	
The Plaintiff has custody or possession of money in the amount of \$	, held pursuant to the following:
IV	
Plaintiff has no interest in this money. The defendants claim or defendant's claims to the money are adverse.	may claim be entitled to such money; the
The plaintiff deposits herewith into the court \$which equals to accordance with the order of the court and will abide with the judg thereof, and therefore, requests to be dismissed from this action.	
Subscribed to and sworn before me thisday of	_, 19
My commission expires	NOTARY PUBLIC
ORDER	
To each of the within named defendants:	

November, 2001 (Revised)

(Rule 1260-2-.34, continued)

You are hereby directed to appear and witnesses needed by you to establish of, 19, ato'c	n your claim to su	0 0	•	
Be advised that failure to appetermine or foreclose your claim to the a of this action.	<u> </u>		•	
	Enter this the	day of_	 , 19	<u>_</u> .

**Authority:** T.C.A. §§62-13-203 and 16-15-731. **Administrative History:** New rule filed November 21, 1988; effective January 5, 1989. Amendment filed March 24, 1994; effective June 7, 1994.

# 1260-2-.35 REPEALED.

Authority: T.C.A. §62-13-203. Administrative History: Original rule filed October 15, 1990; effective November 29, 1990. Amendment filed November 4, 1991; effective December 20, 1991. Amendment filed March 24, 1994; effective June 7, 1994. Amendment filed October 1, 1998; effective December 15, 1998.